

Business travel delays?

24/7 emergency support that keeps business moving.



Travel disruptions happen—it's what you do next that matters.

Business travel doesn't always go to plan. Flights get cancelled. Meetings run late. A hotel loses a reservation. Right now, when something goes wrong, your team is stuck:

- Sitting on hold with airlines or hotels, hoping for a quick fix.
- Trying to rebook something last-minute, often at a higher cost.
- Scrambling to find the best option without knowing all the choices.
- Losing time they should be spending on their actual job.

That's where Corporate Traveller's 24/7 support team comes in. We don't just answer the phone—we fix the problem before it derails your business.

What Corporate Traveller's 24/7 support means for you.

- **Immediate, reliable help, no matter when or where**
No more long hold times or waiting for a travel agent to open. Our **in-house** team is always available, ready to step in when things don't go as planned.
- **People who know your business, not just travel**
You won't be passed to a random call centre. Our team knows your company policies, preferences, and booking history, so we can sort out changes without back-and-forth confusion.
- **Decisions made with cost and convenience in mind**
Last-minute fixes don't have to mean last-minute pricing. We find solutions that work within your policy while minimising unnecessary spend.
- **Consistency that self-booking can't match**
Every traveller gets the same level of service, whether they're flying across the country or across the world.



How this looks in real life.

Without Corporate Traveller

- Your employee's flight gets cancelled at 9 PM. They start calling airlines, looking at options, and trying to find a new flight on their phone. They finally rebook—at a higher cost—an hour later.
- They check into a hotel after midnight only to find their reservation was lost. They have to sort it out themselves or find a new place to stay.
- They need to extend their trip, but the hotel's website says no availability. They call and wait on hold, only to find out later that the hotel did have rooms—but at a different rate.

With Corporate Traveller

- A cancelled flight? Our team has already found alternatives before they even call.
- A missing hotel reservation? We handle it and get them checked-in stress-free.
- Need to extend a trip? We sort it out in minutes and make sure the rate is right.

Real support, real value

Without Corporate Traveller 24/7 support	With Corporate Traveller 24/7 support
Sitting on hold with airlines	Immediate assistance from travel experts
No access to exclusive rates	Cost-effective solutions that fit your policy
Every traveller solving their own problems	A consistent, company-wide travel experience
Wasted time and productivity	A quick fix so your team can focus on business

Because business travel shouldn't be a hassle.

With Corporate Traveller, travel disruptions don't turn into business disruptions. Our 24/7 emergency support team is here to make sure your travellers stay on track without the stress, wasted time, or unnecessary costs.

Let's talk about how smarter travel support can work for you
Visit www.corporatetraveller.co.nz or contact us today to learn more.